



Golf Canada App FAQs

Why did Golf Canada update the app (again)?

- This update represents the first in a series of updates that will rollout throughout the summer. To enhance the functionality of the app, we redesigned the interface and user experience. Over the summer, you will see exciting new features such as course GPS, *Shot Tracer* and a gaming mode (Wolf, Skins, etc.)
- With this first release of the new app, users will be able to familiarize themselves with the new design, layout and functionality in advance of the upcoming features launch.

Where are my favourite players/can I follow players?

- Another release of the app will be coming in a few short weeks and this feature will be added at that time. Any players you followed before will be carried over.

When scoring for friends, why does their score not get recorded in the Score Centre for handicap tracking?

- To maintain the integrity of individuals scoring record and Handicap, scores can only be posted by the individual golfer. We will be evaluating options in the future to allow score posting to be done for others, however proper verification and confirmation would be required by the individual before a score is added to that golfer's record for Handicap consideration.

Not all of my stats can be found in the app—why?

- The more detailed golfer stats can be found online in the member section.
- As the app is a fully mobile experience, we have focused on the priority elements of stat tracking to ensure the app is easy to use, navigate and to minimize load time.

Response to general feedback from users:

As we gather feedback from users, we will be adding to and enhancing the Golf Canada app experience. Your feedback is valued, and we appreciate you taking the time to share your thoughts.

General FAQs



I'd like to post a score, but I can't find the course I played.

- If the golf course is not listed, it is most likely that the course does not have a valid course/slope rating as it is not a member of Golf Canada and its respective provincial golf association. Therefore, the score is not acceptable for Handicap purposes and cannot be posted to your Golf Canada scoring record.

How do I request my golf club labels and welcome package?

- Members can request their membership card and labels by logging into your Golf Canada member account at www.golfcanada.ca. Once logged in, click on the Menu in the top-right hand corner of the website and select *Account Settings*. On the left-hand side of that page, click on the *Request a Card or Labels* button. It may take up to 3-4 weeks to receive your package.

How do I report incorrect information for a golf course/club?

- Please contact our [membership](mailto:membership@golfcanada.ca) team at members@golfcanada.ca or 1-800-263-0009 ext. 399.

Commentaire [DP1]: Are we using membership or Golf Services?